



## General terms and conditions BedBadBeuningen

These conditions apply to the owner/manager (further owner) and guest and/or guests of the apartments "Dijkzicht" and "Kerkzicht" of BedBadBeuningen, Dwars Hommelstraat 15B, 6641 KX Beuningen.

### 1. General

- 1.1 BedBadBeuningen has an accommodation function.
- 1.2 Guests must provide correct information and have a permanent residence or place of residence, the owner also assumes that guest(s) use the apartment in a normal way.
- 1.3 Guests follow the owner's instructions.
- 1.4 The apartments are each suitable for 1 to 4 persons
- 1.5 Parking must take place on the property in the available parking areas.
- 1.6 Prevent noise disturbance between 22:00 and 7:00.
- 1.7 Deposit the waste, separated, in the green barrels provided for that purpose, which are located behind the planters.
- 1.8 Pets are not allowed.
- 1.9 Smoking is not permitted in the building of which the apartments are part.
- 1.10 Using narcotics or smoking weed is not permitted anywhere on the premises (inside or outside)
- 1.11 (Open) fire, such as burning candles or using a fire pit, is not allowed in any case.
- 1.12 BedBadBeuningen uses camera surveillance for your and our safety
- 1.13 Upon arrival, the customer receives the form "Requests and extra information". This includes information about closing the windows when leaving the apartments. In the event of, for example, weather changes (e.g. storm, rain or other bad weather) the owner reserves the right, if the guest has forgotten to close the windows before departure, to enter the apartment in order to prevent damage to the apartments
- 1.14 BedBadBeuningen is located in a rural area with (among others) companies from the agricultural sector, which means that work can possibly start from 06:00. This cannot be grounds for a claim.

### 2. Reservation and payment by guest(s)

- 2.1 **Reservaion**
- 2.1.1 Reseration is free of charge and takes place via the website [www.bedbadbeuningen.nl](http://www.bedbadbeuningen.nl) in which the guest determines the period of stay, the number of guests and the names of the guests. The guest also makes a choice for a preferred apartment. This implies that guests other than those specified are not allowed during this stay. Guest also agrees to the terms and conditions.
- 2.1.2 Guest will receive an email that the reservation is being processed
- 2.1.3 After the owner has made the reservation final, the stay period is booked and the guest receives a confirmation email.
- 2.2 **Payment**
- 2.2.1 In the confirmation e-mail mentioned under 2.1.3, the guest is directed to "Mollie" to pay the amount for the booked stay period.
- 2.2.2 Payment of the amount must be made within 7 days after receipt of the confirmation email, but always before the start of the stay period.
- 2.2.3 If payment has not been made in accordance with 2.2.2, the confirmation will lapse and the owner



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can open the stay period to new potential guests.

- 2.2.4 For business customers, invoicing is possible by indicating in advance that an invoice is desired.

### **2.3 Reservation and payment in deviation of 2.1 and 2.2**

- 2.3.1 If the reservation has been made in a way other than as described under 2.1 and has subsequently been paid, the guest has confirmed that he/she is aware of and agrees to the general terms and conditions.

- 2.3.2 Payment takes place within the agreed payment term and before the start of the stay period, otherwise the reservation will expire and the owner can reopen the stay period to potential guests (in accordance with 2.2.3).

## **3. Cancellation, non-appearance and/or early departure for reservations via [www.bedbadbeuningen.nl](http://www.bedbadbeuningen.nl)**

### **3.1 Cancellation**

- 3.1.1 Cancellation by the guest takes place via email at: [reserveringen@bedbadbeuningen.nl](mailto:reserveringen@bedbadbeuningen.nl)

- 3.1.2 In case of cancellation, the following applies:

- Up to 28 days before the start of the stay, the guest pays a cancellation fee of 35 euro (excl. VAT). This will be subtracted from the refunded amount.
- 28 to 21 days before the start of the stay, 25% of the total amount will be charged. In the case payment has been made, 75% of the paid amount will be refunded.
- 21 to 14 days before the start of the stay, 50% will be charged. In the case payment has been made, 50% of the paid amount will be refunded.
- 14 to 7 days before the start of the stay, 75% will be charged. In the case payment has been made, 25% of the paid amount will be refunded.
- 7 to 0 days before the start of the stay, 100% will be charged. In the case payment has been made, 0% of the paid amount will be refunded.

- 3.1.3 After cancellation, the owner will deposit the rightful amount within 4 weeks.

- 3.1.4 In case of cancellation, the owner can reopen the duration of stay to new potential guests.

- 3.1.5 In exceptional situations, the owner can cancel the agreed period without giving any reason. If this occurs, full payment will be refunded.

### **3.2 Non-appearance or premature departure**

- 3.2.1 In the event of non-appearance on the day of the start of the stay or early departure by the guest(s) the owner is free to reopen the (remaining) period of stay to potential guests

- 3.2.2 No refunds will be made in both cases referred to under 3.2.1.

## **4. Key reception, key delivery, key loss and locking the apartment**

- 4.1 On the day of arrival, from 4 pm, the guest will receive two keys, one for the main entrance and one for the entrance door of the apartment

- 4.2 The guest will return the keys at the latest 10.30 a.m. on the day of departure, unless otherwise agreed.

- 4.3 In case of loss (one of) the key(s), an amount of 65 euros per key will be charged, to be paid to the owner in cash before departure.

- 4.4 The guest is responsible for properly locking the entrance door of the apartment to prevent, among other things, theft. Owner bears no responsibility for this



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### 5. Arrival, use of apartments and departure

- 5.1 On the day of arrival, the apartment can be occupied from 4 pm.  
At the final day of the stay, the guest must leave the apartment at the latest at 10:30, such that the apartment can be cleaned for the next guests.

### 6. Liability

- 6.1 Owner cannot be held liable for damage suffered by guests or third parties (e.g., visiting guests) as a result of staying in the apartment. The guest indemnifies the owner against claims in this regard.
- 6.2 Owner is not liable for failures in and around the apartments such as loss of power, water utilities and technical installations, in addition to unforeseen construction events in the neighbourhood.
- 6.3 Owner can only be held liable for damage due to gross negligence or negligence of owner.
- 6.4 Without prejudice to the provisions under 6.1, 6.2 and 6.3, the liability of the owner, if and insofar as the owner is held legally liable on any basis with regard to the agreement of the stay period, is always limited to direct damage and any form of consequential damage is excluded. The owner's liability is also always limited to the maximum amount that the owner's insurer will cover.
- 6.5 Guest(s) is (are) jointly and severally liable for all loss and damage that arises for BedBadBeuningen as a direct or indirect result of their stay
- 6.6 Owner accepts no liability for injury to persons and/or damage to, loss or theft of property of the guests.
- 6.7 The use of the playground equipment around BedBadBeuningen is at your own risk.

### 7. Final provision

- 7.1 **Leenfietsen**
- 7.1.1 There are a number of simple loan bicycles available which can be used, if available, in exchange for a voluntary contribution.
- 7.1.2 Use is at your own risk
- 7.1.3 Damage to it must be reported to the owner and reimbursed (e.g. loss of lock and/or key, etc.).
- 7.2 **Damage**
- 7.2.1 If damage (damage to/in the apartment, broken equipment, etc.) has occurred during the stay, the guest will report this to the owner and a suitable solution will be sought in consultation.
- 7.2.2 If afterwards, after the stay, it is found that there is damage, this will be charged to the guest. Complaints about repair and/or replacement costs and therefore about the amount of damage are in that case not possible.
- 7.3 The owner can, in the event of violation of the general terms and conditions and in the event of undesirable behaviour, deny guests the use of and access to BedBadBeuningen without stating reasons and with immediate effect. The owner can enter the apartments without permission. Refunds of amounts already paid by the guest will not take place.
- 7.4 Registration at the address of BedBadBeuningen is not allowed.
- 7.5 The administration of the owner is leading in all cases.